

## **YOUR HOSPITALIST CARES FOR YOU DURING YOUR HOSPITALIZATION**

When hospitalized, a patient's condition and recovery requires regular monitoring. Internal medicine physicians are hospitalists at KCH who oversee patients and consistently monitor their care plan so that, should a patient's condition change, the hospitalist is available immediately to address the issue.

## **YOUR HOSPITALIST WORKS WITH YOUR DOCTOR ON YOUR CARE PLAN**

Your family physician, hospitalist and KCH staff partner to treat your medical needs during your overnight stay. Hospitalists collaborate with your primary care physician to clearly understand your healthcare history and serve your needs 24 hours a day when you are a patient at KCH.



**Lutheran Health Network**

2101 East DuBois Drive | Warsaw, IN  
574.267.3200 | 800.828.5628 | [www.kch.com](http://www.kch.com)

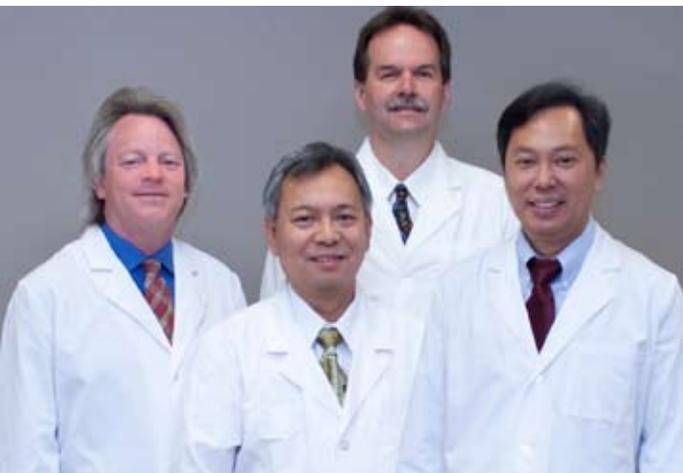
Kosciusko Community Hospital is directly or indirectly owned by a partnership that proudly includes physician owners, including certain members of the hospital's medical staff.



# **Hospitalist Services**



**Lutheran Health Network**



*Dr. Greg Haase, Dr. Hung Vo, Dr. Dana Coates, Dr. Luan Nguyen*

## WHAT TO EXPECT FROM YOUR HOSPITALIST WHILE AT KCH

Informing patients and their families about condition, medical testing and treatment is critically important. Hospitalists will visit patients at least once a day and more often depending on the patient's needs. An update will be delivered to the patient or the designated caretaker.

## YOUR HOSPITALIST COMMUNICATES WITH YOUR FAMILY DOCTOR

A complete summary of your hospital stay will be sent to your family doctor so that he is aware of the tests, treatment and medications provided to you at KCH. A written discharge summary and communication between the hospitalist and family physician is provided as you transition from KCH to your family doctor for your ongoing care.

## SPEAKING WITH YOUR HOSPITALIST AFTER BEING DISCHARGED FROM KCH

If you have medical questions after leaving KCH and being treated by a hospitalist, you can call your family practice physician who will have your

complete medical records and can answer your questions. You may also call 574.267.3200 ext. 3866 and the charge nurse will connect you with your hospitalist to answer medical questions.

## BILLING AND PAYING FOR HOSPITALIST CARE

A separate statement will be sent to you from KCH for testing and treatment received during your hospital stay. This is separate billing from your primary care physician billing. The statement you receive from KCH itemizes the services provided to you by the Hospitalist during your hospitalization.

KCH will file an insurance claim for your services. Your insurance company typically corresponds with KCH regarding payment for your healthcare services delivered during your stay. Your insurance company notifies you of their payment to KCH and remaining balance that you owe. Contact your insurance company directly if you disagree with or question the processing of your claim.

Hospitalist fees are similar to a primary care doctor's fees if he or she were to treat you during your hospitalization at KCH. Whether you are cared for by your family practice physician or a hospitalist during your inpatient stay, some portion of the bill for services may not be covered by your insurance company. A bill will be sent to you for any portion of hospital services that remain uncovered by your insurance including deductibles and co-pays.

## QUESTIONS ABOUT YOUR HOSPITALIST CARE STATEMENT

If you have questions about your testing, treatment and care provided through the hospitalist at KCH as outlined on your billing statement, please call 574.372.7690.